THINGS YOU SHOULD KNOW

- Trip requests MUST be made by 3:00 PM the day before the day requested.
- Riders MUST have exact fare. Drivers DO NOT make change.
- Children under 13 MUST be accompanied by an adult.
- Be ready for pickup at least ONE HOUR prior to arrival. Sometimes, vans can run late, so plan to wait ONE HOUR PAST the scheduled time.
- Eating, smoking, and drinking on the vans are NOT allowed.
- Radios can be listened to through ear- phones ONLY.
- Seat belts MUST be worn at ALL times.
- Remain seated until the van comes to a COMPLETE stop. Operators must some- times stop quickly.
- Please reserve seating at the front of the van/bus for elderly and disabled persons.
- Service animals for the hearing and visu- ally impaired ARE ALLOWED.
- Procedures for filling an ADA complaint an be found at www.rmsinc.me

CONTACT US

Do you have a compliment, complaint, or a sug- gestion? Please give us a call at **229.732.2291** or email us at **rmsinc321@gmail.com**.

You can also write to us at:
Resource Management Systems, INC.
P.O. Box 113
Georgetown, GA 39854

or

Contact the **River Valley Regional Commission** at **1.877.819.6348** or write to :
RVRC
228 West Lamar Street
Americus, GA 31709

Notifying the Public of Rights Under Title VI Lower Chattahoochee Regional Transportation System

LCRTA operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a com- plaint with LCRTA.

For more information on LCRTA's civil rights program, and the procedures to File a complaint, contact 877-819-6348, (TTY 1-800-255- 0056); email grichardson@rivervalleyrc.org; or visit our administrative office at 228 West Lamar Street Americus, GA 31709. For more information, visit http://www.rivervalleyrc.org/index.php/ transportation-planning/lower-Chattahoochee-regional- transportation-authority. If information is needed in another language, contact 877-819-6348

You may also file your complaint directly with the FTA at: Federal Transit Administration Office of Civil Rights, Attention: Title VI Pro- gram Coordinator, East Building, 5th Floor—TCR 1200 New Jersey Ave., SE, Washington, DC 20590

PATAULA TRANSIT SYSTEM

The Lower Chattahoochee Regional Transportation Authority:
A Rural Public Transit System

CALL US AT
229-732-2291
FOR A RIDE

RMS

RVRC
River Valley Regional Commission

OPERATED BY
RESOURCE MANAGEMENT SYSTEMS, INC.

FARES

CASH FARES: EXACT CHANGE ONLY

RATES

0 - 10 MILES.....$3.00 Inside the five-county region

OVER 10 MILES.....$5.00
Inside the five-county region

OUTSIDE THE FIVE-COUNTY REGION:

$5.00 + $0.50 per mile over 10 miles

DISCOUNTS

Senior Citizens (Age 60+):	50% Off
Frequent Rider:	50% Off

Please call for details on our Frequent Rider Program!

OFFICE HOURS
Monday-Friday 8:00 AM to 5:00 PM

HOURS OF OPERATION
Monday-Friday 6:00 AM to 6:00 PM

229.732.2291 | RMSINC321@GMAIL.COM

SERVING

HARRIS, CHATTAHOOCHEE, STEWART, QUITMAN, RANDOLPH, MARION, CLAY, and WEBSTER Counties

HOW TO RIDE

Services are CURB to CURB!
Call **229.732.2291** for a ride!

CALLING
Call between **9:00 AM and 3:00 PM**, Monday through Friday, the day before you want a trip. We encourage you to call as early as possible (up to one week in advance) to schedule a trip.

Availability is **FIRST COME FIRST SERVE!**

BEST TIME TO RIDE
Off-peak hours are the best times to ride. Try to schedule appointments during the following times to increase your chance of seat availability:

MONDAY–FRIDAY

10:00 AM TO 2:00 PM
last pickup at **5:30 p.m.**

ACCESSIBILITY

LET US KNOW AHEAD OF TIME
Be sure to indicate the need for a lift equipped vehicle and/or additional assistance **at the time** you make your trip request.

ADA REQUIREMENTS
The transit services are handicap accessible to provide transportation for the disabled community. The liftequipped vehicles meet **Americans with Disabilities Act** (ADA) requirements.

PCA'S AND MOBILITY IMPAIRMENT
Drivers will assist individuals in safely boarding and exiting from the vehicles. Individuals with mobility impairments who need special assistance in navigating to and from the vehicle should have a Personal Care Attendant (PCA) ride with them. When the bus operator is notified, **the PCA will be able to ride for free**.

NOTE: The Transit System reserves the right to refuse service and/or remove anyone who jeopardizes the safety and/or comfort of other passengers.

CALL 229.732.2291 FOR ACCESSIBILITY ASSISTANCE